

Your new ShadeCaster™ awning was manufactured in Richmond Virginia and installed by factory trained personnel. Your awning is backed by the industries ONLY 5 Warranty that includes any damage due to wind at wind gusts up to 40 miles per hour.

USE:

While your awning is the sturdiest retractable awning made today, HOWEVER, it is NOT designed to be left open all year long. Your awning should not be left open in HEAVY RAIN, SNOW, FREEZING RAIN, or VERY WINDY conditions. Leaving your awning out in these conditions can void your warranty.

The basic rule is common sense. If the weather outside is threatening, please retract your awning. If you are not going to be home to see that the weather is threatening, it is best to retract your awning before you leave the house. Extra protection is available by adding an optional Eolis 3D wind sensor that will retract your motorized awning if the wind picks up before you have a chance to notice it and retract your awning.

ROUTINE SERVICE:

Retractable Awnings do not require any Spring or Fall Servicing. Once it is installed, it never has to be removed. With weather permitting, you can use your awning all year round.

MANUAL OPERATION:

To extend your awning, use the crank to extend the awning until the arms lock and slack is apparent in the fabric cover. Then retract the awning slightly until the arms are no longer locked and the cover is taunt. Keep the fabric taunt is important to keep water from ponding on cover in an unexpected rain storm.

MOTORIZED OPERATION:

Using the remote, press the down button (\bigvee) once. No need to hold it. The awning will extend to its programmed length. To retract the awning, simply press the up button (\bigwedge) once. To stop the awning at any point in the retraction or extension, press the MY button. In the event of a power failure or loss of the remote, use the crank to extend the awning in accordance with the instructions listed above under Manual Operation.

CLEANING:

Most retractables do not need to be cleaned because they are not extended most of the time. If however, yours is extended most of the time, you may want to clean it. Do not take the fabric off of the frame. First rinse the awning off with a garden hose. It may be helpful to have someone else hold the front bar while you do this. Second, use a soft brush with an extension handle along with a dilute solution of standard dish washing detergent to clean the top surface. Be careful not to push down to hard. Rinse the surface and repeat if necessary.

SERVICE:

In the unlikely event that service is required or if you have any questions, please contact your ShadeCaster™ dealer.