



BBB BUSINESS REVIEW

BBB ACCREDITED BUSINESS SINCE 9/1/2007

Capitol Awning & Ramp

Phone: (804) 266-3967

Fax: (804) 266-0710
5004 W. Clay St., Richmond, VA 23230
sales@capawning.com
http://www.CapAwning.com



On a scale of A+ to F
Reason for Rating
BBB Ratings System
Overview

BBB Accreditation

A BBB Accredited Business since 9/1/2007

BBB has determined that Capitol Awning & Ramp meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses pay a fee for accreditation review/monitoring and for support of BBB services to the public.

BBB accreditation does not mean that the business' products or services have been evaluated or endorsed by BBB, or that BBB has made a determination as to the business' product quality or competency in performing services.

Reason for Rating

BBB rating is based on 16 factors. Get the details about the factors considered.

Factors that *raised* the rating for Capitol Awning & Ramp include:

- Length of time business has been operating.
- Complaint volume filed with BBB for business of this size.
- Response to 1 complaint(s) filed against business.
- Resolution of complaint(s) filed against business.
- BBB has sufficient background information on this business.

Customer Complaints Summary

1 complaint closed with BBB in last 3 years | 0 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising/Sales Issues	1
Billing/Collection Issues	0
Delivery Issues	0
Guarantee/Warranty Issues	0
Problems with Product/Service	0
Total Closed Complaints	1

Government Actions

BBB knows of no significant government actions involving Capitol Awning & Ramp.

What government actions does BBB report on?

Advertising Review

BBB has nothing to report concerning Capitol Awning & Ramp's advertising at this time.

What is BBB Advertising Review?

Additional Information

BBB file opened: September 21, 2007

Business started: 01/01/1930 in VA

Business incorporated: 08/18/2004 in VA

Licensing

This business is in an industry that may require professional licensing, bonding or registration. BBB encourages you to check with the appropriate agency to be certain any requirements are currently being met.

These agencies may include:

Board for Contractors

9960 Mayland Drive, Suite 400, Richmond VA 23230

<http://www.dpor.virginia.gov>

Phone Number: (804) 367-8511

Fax Number: 804-527-4401

contractor@dpor.virginia.gov

Type of Entity

Limited Liability Company (LLC)

Contact Information

Complaint Contact: Mr. Bill McSpadden, Managing Member

Business Category

AWNINGS & CANOPIES

Alternate Business Names

Gravity Hill LLC

