



RETRACTABLE AWNING LIMITED WARRANTY  
**Residential Non-Saltwater**

Thank you for purchasing the most innovative and reliable Retractable Awning on the market today. Your ShadeCaster™ Retractable Awning was manufactured and assembled in the United States and installed with pride and care by your local ShadeCaster™ Dealer.

A Retractable Awning is a shade and light rain protection product. It is NOT DESIGNED TO BE LEFT OPEN at all times. The Awning should be retracted during severe weather. Failure to do so may result in damage not covered under this warranty.

This Limited Warranty is intended to warrant to the original purchaser, that the ShadeCaster™ Retractable Awning is free from defects in material and workmanship and will perform as designed. This Warranty covers defects encountered in normal use: INCLUDING WIND DAMAGE and warrants that the Awning will PERFORM AS DESIGNED as specified below:

**FRAME:** The frame portion of the awning is warranted for a period of 10 years from the date of installation. The frame is warranted to remain serviceable at wind speeds up to and including 40 mph. ShadeCaster™ reserves the right to verify weather data by contacting local official weather reporting agencies to verify any weather related damage related claim.

**FABRIC:** The Fabric used in the cover is SUNBRELLA™ manufactured by Glen Raven Mills in North Carolina. The Fabric is warranted to resist fading and remain serviceable for a period of 10 years from the date of installation. This Warranty does not cover wear marks caused by roller support (if required) or wear damage to the valance due to wind flap. Note that the valance can be removed by the customer during periods of heavy winds.

**MOTOR:** The motor is manufactured by SOMFY, the world's largest manufacturer of tube motors for Retractable Awnings. The motor is warranted against defects for a period of 10 years from the date of purchase.

**ELECTRICAL CONTROLS:** Electrical controls such as remote controls and wind sensors are manufactured by SOMFY and are warranted against defects for a period of 10 years from the date of purchase. Note: Wind sensor batteries MUST be changed on an annual basis per the manual. Failure to change batteries per the manual will result in damage not covered by this warranty.

**INSTALLATION:** Workmanship and installation hardware is warranted to be free from defects and perform as designed for a period of 10 years from the date of the original installation.

**LABOR:** Labor to cover inspection, removal of defective or non-serviceable components, shipping of replacement parts, and re-installation of parts covered under the warranty is INCLUDED at no charge for a period of 10 years or the warranty period of the defective part whichever is less.

**MISUSE:** Failure to comply with operating procedures listed in the manual may cause damage. Damage caused by failure to follow the maintenance and operational procedures listed in the manual are specifically excluded from this warranty.

This Warranty does not apply to damage to the awning by acts of God, including, but not limited to hurricanes, gales, tornados, snow, sleet, hail, heavy rain, heavy wind in excess of 40 mph, floods, monsoons, fires, chewing animals, vandalism, or accumulated weight on the awning frame. This Warranty does apply to damage that occurs during a High Wind, Severe Thunderstorm, Hurricane, Tornado, or Freezing Rain Advisory, Watch, or Warning. This warranty applies to residential customers in non-saltwater environments only.

ShadeCaster™ and the installing Dealer reserve the right to repair or replace defective components at its sole discretion. This shall be in lieu of any other warranty of merchantability or fitness for a particular purpose. In no event shall ShadeCaster™, the Dealer, or any of the other manufacturers listed be liable for any indirect, incidental, or consequential damages from the sale, use, or installation of this product. This disclaimer applies both during and after the term of this warranty.

For service or technical support, please contact your Dealer:

[www.ShadeCaster.com](http://www.ShadeCaster.com)

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